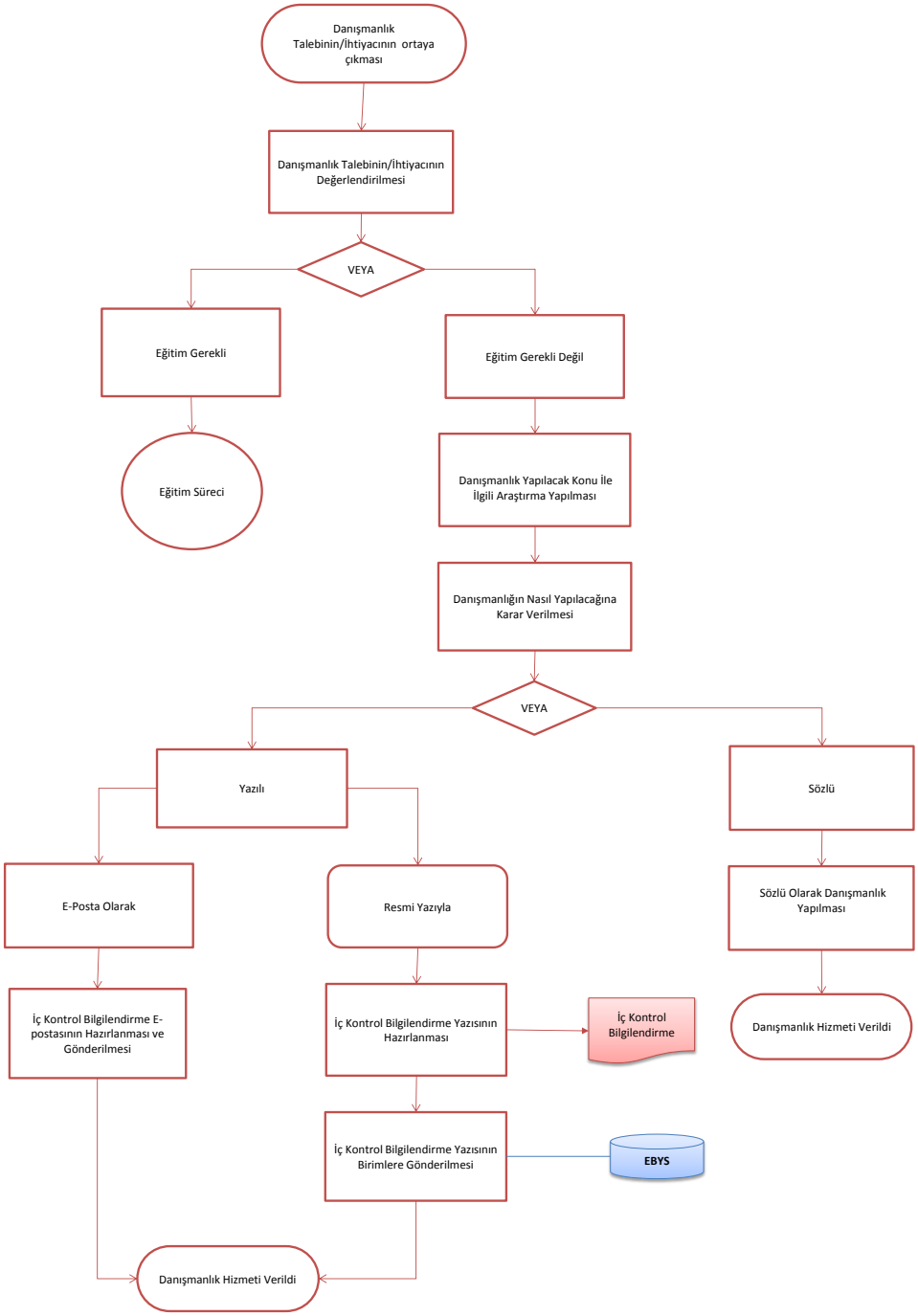Danışmanlık İş Akış Süreci