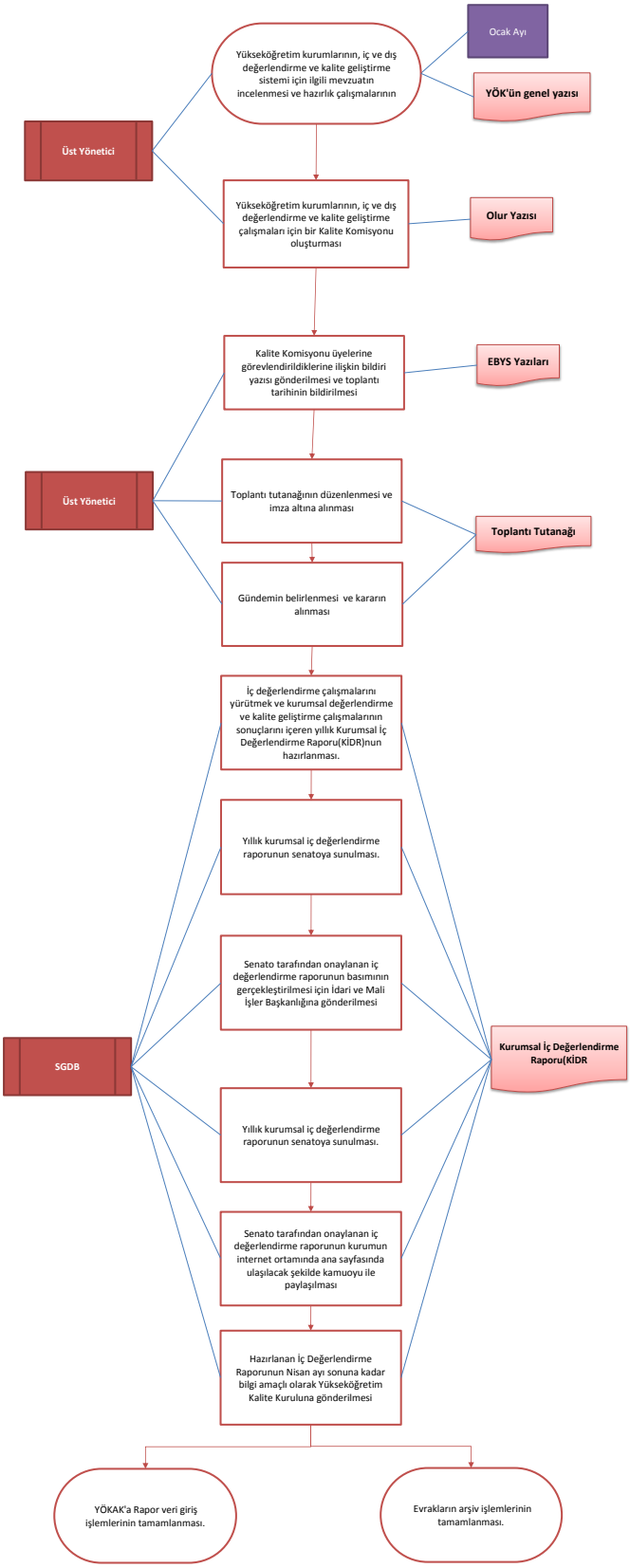Kalite Güvence KİDR Hazırlanması İş Akış Süreci